



institution Name	Survey Type	Grade Level	Number of Respondents (N)
Concord University CU	Postsecondary Survey	Undergraduate	35

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## Response Rates by Institution

Surveys Administered	143
Postsecondary Surveys Received	35
<b>Institution Response Rate (%)*</b>	<b>24.5%</b>

\*Tables below include data only for those students who provided consent.

## Results (Percentages) by Section and Survey Question<sup>i</sup>

### Section I: Demographics

#### 1. What is your gender?

	(%)
Male	25.7%
Female	71.4%
Other	2.9%
No Response	0.0%

#### 2. What is your race?

	(%)
White	88.6%
Black or African American	5.7%
Asian	2.9%
American Indian or Alaska Native	0.0%
Native Hawaiian or Other Pacific Islander	0.0%
Two or more races	2.9%
Other	0.0%
No Response	0.0%

#### 3. What is your ethnicity?

	(%)
Hispanic or Latino	8.6%
Not Hispanic or Latino	80.0%
Other	0.0%
No Response	11.4%



**4. What is the main language you speak at home?**

	(%)
English	100.0%
Spanish	0.0%
Other	0.0%
No Response	0.0%

**5. What is the highest level of education obtained by your parent(s)/guardian(s)?**

	Parent(s)/Guardian(s) (%)
Some high school	0.0%
High school diploma/GED	22.9%
Some college (less than a 2- or 4-year degree, e.g., certificate or career/tech. cert.)	25.7%
2-year college degree (Associate's)	8.6%
4-year college degree (Bachelor's)	22.9%
Master's degree	17.1%
Ph.D. or higher	0.0%
Don't know	2.9%
No Response	0.0%

\*Table above includes all possible responses so total may exceed 100%.

**6. Are you enrolled in college or in the military?**

	(%)
Yes, I attend a college/university.	100.0%
Yes, I am enrolled in the military.	2.9%
No, I am not enrolled in a college or the military.	0.0%
No Response	0.0%

**7. What was the primary reason for not attending college?**

	(%)
My grades aren't good enough.	0.0%
It costs too much/I can't afford it.	0.0%
I need to work.	0.0%
Decided to take a year off from school with plans to enroll next semester or next year.	0.0%
No Response	0.0%

\*Percentages in the table above are based on the number of respondents that indicated "No" in question 6.



8. Do you plan to pursue postsecondary education in the future?

	(%)
Yes, I plan to enroll next semester.	0.0%
Yes, I plan to enroll next school year.	0.0%
Yes, I plan to enroll at some point, but I'm not sure when.	0.0%
I'm not sure.	0.0%
No	0.0%
No Response	0.0%

\*Percentages in the table above are based on the number of respondents that indicated "No" in question 6.

## Section II: Completion of High School

9. Regardless of whether you are in college or not, how effective was your overall participation in GEAR UP (since you began the program) in preparing you for college?

	(%)
Not at all effective	0.0%
Somewhat effective	25.7%
Effective	60.0%
Very effective	14.3%
No Response	0.0%

10. How, if at all, did the COVID-19 pandemic affect your plans for education after high school? (Select all that apply.)

	(%)
It did not affect my plans.	60.0%
I decided to take fewer courses.	17.1%
I decided to not move away from home.	17.1%
I decided to pursue a different degree or certification type (e.g., 4-year degree, 2-year degree, certificate).	8.6%
I was unable to submit the applications (college, FAFSA, scholarships) I needed to apply and/or enroll in college.	2.9%
I decided not to enroll in college.	0.0%
Other	0.0%

\*Total may fall below or exceed 100% because respondents were able to select multiple items.

11. While in Grade 12, were you offered adequate support to submit college applications and the FAFSA?

	Yes (%)	No (%)	No Response (%)
FAFSA	97.1%	2.9%	0.0%
College Applications	85.7%	11.4%	2.9%



12. Did you participate in any of the college preparation activities in spring 2020? If so, how effective were these events in preparing you for college?

	Did not Participate (%)	Not at all Effective (%)	Somewhat Effective (%)	Effective (%)	Very Effective (%)	No Response (%)
Virtual College Decision Day	51.4%	8.6%	11.4%	22.9%	5.7%	0.0%
College Q&A Session	51.4%	8.6%	25.7%	11.4%	2.9%	0.0%
Virtual Leadership Symposium	62.9%	11.4%	17.1%	8.6%	0.0%	0.0%
YouTube Video Discussion	60.0%	14.3%	11.4%	14.3%	0.0%	0.0%
Other	45.7%	8.6%	2.9%	17.1%	2.9%	22.9%

### Section III: Current Postsecondary Educational Status

13. What is your current status as a student?

	(%)
I'm a full-time student.	100.0%
I'm a part-time student.	0.0%
I'm unsure if I am a full-time or part-time student.	0.0%
No Response	0.0%

14. How are you attending school this semester?

	(%)
In person	0.0%
Virtually	5.7%
Both in person and virtually	94.3%
No Response	0.0%

15. What degree are you currently pursuing?

	(%)
4-year Bachelor's degree	97.1%
2-year Associate's degree	0.0%
Postsecondary certificate	0.0%
I haven't decided on a degree yet.	2.9%
I'm unsure which degree I'm pursuing.	0.0%
No Response	0.0%



16. How many courses are you currently enrolled in?

	(%)
1	0.0%
2	0.0%
3	0.0%
4	14.3%
5 or more	85.7%
No Response	0.0%

17. Have you dropped any courses since starting college?

	(%)
No	77.1%
Yes, after discussing my decision with my GEAR UP coordinator and/or a staff member from my college	20.0%
Yes, but I did not discuss it with my GEAR UP coordinator or a staff member from my college	2.9%
No Response	0.0%

18. Please select all of the items that helped you determine which college to enroll in this semester.

	(%)
High school GEAR UP coordinator/high school counselor/high school teacher	65.7%
Someone else from your high school	31.4%
College staff	54.3%
Family member	71.4%
Friends or peers	48.6%
CFWV.com	20.0%
Other college-planning website	5.7%
Other	0.0%

\*Total may exceed 100% because respondents were able to select multiple items.

*Section IV: College Experience – All Students*

19. Do you receive...

	Yes (%)	No (%)	I am Not Sure (%)	No Response
Txt 4 Success messages?	45.7%	28.6%	25.7%	0.0%



**20. How helpful have the messages been in reminding you of important deadlines?**

	(%)
Very helpful	31.3%
Somewhat helpful	50.0%
Slightly helpful	6.3%
Not helpful at all	12.5%
No Response	0.0%

\*Percentages are based on the number of respondents who answered "yes" to question 19.

**21. Select all of the ways you have received postsecondary counseling since graduating high school.**

	(%)
Face-to-face meetings	57.1%
Text messages	51.4%
Email	62.9%
Phone	14.3%
Instagram	5.7%
Facebook	11.4%
Other virtual meeting platforms (e.g., Zoom, Teams, Skype, video calls, etc.)	25.7%
Other	0.0%

\*Total may exceed 100% because respondents were able to select multiple items.

**22. How many hours do you study each week?**

	(%)
None	5.7%
1–5 hours	28.6%
6–10 hours	51.4%
11–15 hours	8.6%
More than 15 hours	5.7%
No Response	0.0%

**23. If you currently have a job, how many hours a week do you work?**

	(%)
10 or less	8.6%
11–20 hours a week	17.1%
20–39 hours a week	17.1%
40 or more hours a week	2.9%
I do not currently have a job.	54.3%
No Response	0.0%



**24. How are you paying for college?**

	(%)
WV Promise Scholarship	45.7%
Other scholarship(s)	74.3%
Federal Pell Grants	65.7%
Federal student loans	20.0%
Private loan	2.9%
The state pays my tuition because I am/was in the foster care system.	0.0%
WV Higher Education Grant	57.1%
WV Invests Grant	8.6%
College savings plan/529	5.7%
Federal work-study financial aid program	2.9%
I am using my own money to pay my tuition.	20.0%
My family helps pay my tuition.	22.9%
Other	0.0%

\*Total may exceed 100% because respondents were able to select multiple items.

**25. Where are you currently living?**

	(%)
In a dorm on campus	65.6%
At home with my parents/guardians	28.6%
In an apartment/house near campus (alone or with roommates/housemates)	2.9%
Other	0.0%
No Response	2.9%

**26. Think about the time since you started college. Is the following statement true for you?**

	Often True (%)	Sometimes True (%)	Never True (%)	No Response (%)
Since starting college, I have worried whether my food or meal plan would run out before I got money to buy more.	8.6%	14.3%	77.1%	0.0%

**27. Since you started college, have hunger problems caused you to do any of the following?**

	Yes (%)	No (%)	No Response (%)
Miss a class	8.6%	91.4%	0.0%
Miss a study session	8.6%	91.4%	0.0%
Miss a club meeting	2.9%	97.1%	0.0%
Opt to not join an extracurricular activity	11.4%	88.6%	0.0%
Not buy a required textbook	5.7%	94.3%	0.0%
Drop a course	5.7%	94.3%	0.0%



28. Please rate your level of agreement with the following statements.

	Strongly Disagree (%)	Disagree (%)	Agree (%)	Strongly Agree (%)	No Response (%)
My high school prepared me for college.	14.3%	22.9%	48.6%	14.3%	0.0%
My family is supportive of me pursuing a college education.	5.7%	0.0%	34.3%	60.0%	0.0%
I am satisfied with my college's response to COVID-19 challenges	5.7%	8.6%	48.6%	37.1%	0.0%
I feel welcome at my college.	2.9%	2.9%	60.0%	34.3%	0.0%
Since starting college, it has been easy to make new friends.	17.1%	22.9%	45.7%	14.3%	0.0%
I have the motivation to do what it takes to succeed in college.	8.6%	2.9%	48.6%	40.0%	0.0%

29. How have the changes put in place by your college to address the challenges of COVID-19 impacted your first semester of college?

	(%)
It has not been as easy to make new friends in college.	54.3%
I have not been able to find a job on campus and/or work-study job like I expected to help pay for college.	17.1%
I have not been able to communicate as easily and/or frequently as I need with college faculty or staff.	31.4%
I have not been able to participate in any study groups.	37.1%
I have not been able to join any extracurricular activities that interest me.	22.9%
I have not had enough and/or the right kind of support to stay motivated to succeed in college.	25.7%
Other	0.0%

\*Total may exceed 100% because respondents were able to select multiple items.

30. In the past 12 months, how often have you...

	Never (%)	Rarely (%)	Sometimes (%)	Most of the Time (%)	Always (%)	No Response (%)
...had a hard time staying focused on your homework or other things you had to do?	0.0%	17.1%	40.0%	25.7%	17.1%	0.0%
...been so worried about something that you could not sleep at night?	17.1%	22.9%	31.4%	14.3%	14.3%	0.0%





**31. During the summer did you...**

	Yes (%)	No (%)	No Response (%)
Attend a college orientation (virtual [e.g., phone, online meeting platform] or in person)?	71.4%	25.7%	2.9%
Speak with postsecondary GEAR UP staff/college counselor?	40.0%	60.0%	0.0%
Receive career counseling?	8.6%	88.6%	2.9%
Discuss your degree and/or major with someone from your college (including postsecondary GEAR UP staff)?	37.1%	62.9%	0.0%

\*Table above includes all student responses, including any non-GU students who responded to the question.

**32. Please indicate the activities you have participated in since you started college.**

	Yes (%)	No (%)	No Response (%)
Spoke with your academic advisor in-person or virtually	97.1%	2.9%	0.0%
Sought tutoring, academic help, or help from your school's writing center	34.3%	65.7%	0.0%
Met one-on-one (virtually [e.g., phone, online meeting platform] or in person) with at least one of your professors	68.6%	31.4%	0.0%
Spoke with a staff member from your school's office of financial aid in-person or virtually	61.9%	38.1%	40.0%
Received financial aid advising from postsecondary GEAR UP staff/college counselor in-person or virtually	40.0%	60.0%	0.0%
Spoke with someone from your school's student support services in-person or virtually	65.7%	34.3%	0.0%
Spoke with someone from your school (including postsecondary GEAR UP staff) regarding your current schedule/course load in-person or virtually	62.9%	37.1%	0.0%
Spoke with someone from your school (including postsecondary GEAR UP staff) regarding registering for courses next semester in-person or virtually	91.4%	8.6%	0.0%
Spoke with someone from your school (including postsecondary GEAR UP staff) about the transition from high school to college in-person or virtually	54.3%	45.7%	0.0%
Spoke with someone from your school regarding virtual learning in-person or virtually	62.9%	37.1%	0.0%
Spoke with postsecondary GEAR UP staff about your individual success plan in-person or virtually^	48.6%	51.4%	0.0%

^The percentage for this item reflects a reduction in responses due to skip logic.



33. How frequently do you communicate with each of these people?

	Postsecondary GEAR UP Staff (%)	Academic Advisor (%)	Student Support Services Staff (%)
Never; I'm not sure who this is.	5.7%	0.0%	14.3%
Never; I know who this person is, but I do not need to speak to them.	31.4%	5.7%	22.9%
Less than once a month	34.3%	60.0%	42.9%
1–2 times a month	28.6%	22.9%	17.1%
3–4 times or more a month	0.0%	2.9%	0.0%
At least once a week	0.0%	8.6%	2.9%
No Response	0.0%	0.0%	0.0%

*Section V: College Experience –GEAR UP College Campuses*

The following questions ask students attending Bluefield State College, Concord University, Marshall University, Southern West Virginia Community & Technical College, West Virginia University, West Virginia University Institute of Technology, New River Community & Technical College, or Bridge Valley Community & Technical College about their involvement in GEAR UP Student Success Ambassador.

34. Are you a GEAR UP Student Success Ambassador?

	(%)
Yes	8.6%
No	54.3%
I'm not sure	37.1%
No Response	0.0%

35. How helpful has being a Student Success Ambassador been in helping you transition into college?

	(%)
Very helpful	33.3%
Somewhat helpful	33.3%
Slightly helpful	0.0%
Not at all helpful	33.3%
No Response	0.0%

\* Table above is based on number of respondents who indicated "Yes" in the previous question.

*Section VI: Education Future*

36. What are your plans for the spring 2021 semester?

	(%)
Remain enrolled at the same school (answer Question 37, skip Question 38, answer 39)	94.3%
Enroll at a different school (answer Question 37, skip Question 38, and answer 39)	0.0%



	(%)
I do not plan to be enrolled at any school (skip Question 37, answer questions 38 and 39)	2.9%
I am unsure of my plans (skip Questions 37 and 38, answer Question 39)	2.9%
No Response	0.0%

**37. In the previous question, if you indicated that you are planning to remain enrolled at the same school or that you are planning to enroll in a different school in the spring, how many courses do you plan to enroll in?**

	(%)
The same as this semester	69.7%
Fewer than this semester	0.0%
More than this semester	27.3%
No Response	3.0%

\*Table above is based on the number of respondents who indicated “remain enrolled at the same school or “planning to enroll in a different school in the spring” in the previous question.

**38. In the previous question, if you indicated that you are not planning to enroll at any school in the spring, please select the reason(s) why below. Select all that apply.**

	(%)
I cannot afford to pay for my next semester.	100.0%
I am not doing well in my classes.	0.0%
I am about to lose my financial aid.	0.0%
I don’t like being in college.	0.0%
I need to work	0.0%
I plan to be in the military	0.0%
I was never planning to enroll in college	0.0%
I decided to take time off from school with plans to enroll next year or later in the future	100.0%
I have concerns about COVID-19	100.0%
Other	0.0%

\*Total may exceed 100% because respondents were able to select multiple items.

\*\*Table above is based on the number of respondents who indicated “I do not plan to be enrolled at any school” in question 36.

**39. The Free Application for Federal Student Aid (FAFSA) can be completed as early as October 1, 2020. Have you completed the FAFSA yet?**

	(%)
No, and I do not plan to complete the FAFSA this academic year because I do not plan to be enrolled in postsecondary education next year.	0.0%
No, but I plan to complete the FAFSA this academic year.	42.9%
Yes	54.3%
No Response	2.9%





38. What kind of assistance/resources could have helped you have a better experience this semester?

See separate data file for responses.

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<sup>i</sup> Tables above may not total 100% due to rounding.